

Do you have control of your mobile devices?

In today's "post PC" era, it's becoming more complex than ever to manage and control who has access to your information and to what information via mobile devices. With today's smartphones, tablets, and remote control capabilities your information could be in the wrong hands and you may not even know it. Regardless of the company-wide policies you may have in place, do you have the technology tools needed to manage your ever increasing "mobile workforce"?

FPA's Mobile Device Management (MDM) services provides our clients with the capabilities needed to address security issues, simplify administration, and improve performance for their smartphones and tablets. Our MDM solution allows us to enroll, provision, monitor, track and secure our clients' mobile devices accessing their businesses' applications and data.



- Increased Visibility Through Monitoring and Alerting**
- Improved Security and Remote Device Control**
- Ease of Tracking and Auditing Device Use**
- Reduced Cost and Improved Productivity**



FPA Technology Services, Inc. has provided outsourced IT services to growing businesses since 1991. With FPA's "business first" approach, FPA prides itself on being a trusted technology advisor helping clients leverage technology to achieve their business objectives. FPA hires only the best and the brightest and with a variety of degrees and certifications. With FPA, it's about how we do what we do. It's about the value we provide to our clients. It's about removing the worry around IT. FPA effectively handles all of a company's technology needs, allowing our clients to focus on achieving their business objectives.

Business Before Technology™ - We Get IT!

Benefits

Improved Security and Remote Device Control

- Implement company wide policies via centralized management
- Force password usage
- Lock and reset password access remotely
- Wipe a device remotely
- Be alerted to power-on of a locked device

Increased Visibility Through Monitoring and Alerting

- Track and manage all mobile devices under management
- Display the current availability of devices
- Display the security status of devices
- Be alerted when SIM cards have been tampered with

Ease of Tracking and Auditing Device Use

- Audit the activity of mobile workforce
- Global positioning mapping for most devices
- Be alerted to power-on of a locked device
- Assist with recovering lost devices

Reduces Cost and Improves Productivity

- Allows you to support the use of mobile devices improving staff productivity
- Allows you to support different devices
- Reduces the ongoing costs of managing a mobile workforce
- Ensures consistency across all devices



Services

- Monitoring & Alerting
- Remote Configuration
- Tracking & Control
- Management Reporting

Management Reports

- MDM Device Summary:** Hardware, software, alerts and traffic information for a mobile device.
MDM Policy Configuration: Summary of all mobile device policy configurations for a site.
MDM Site Inventory: Inventory of all MDM devices for a site, including summaries by device platform, carrier and individual device details.

iOS Remote Configuration Management

- WiFi Config:** Wi-Fi configuration profiles are automatically pushed to all site devices, meaning Wi-Fi passwords can be regularly changed and authorized users don't have to reenter a new password.
Passcode: Configure passcode settings for Apple devices.
Restrictions: Limit or restrict the use of and installation of apps.
Email: Configure the email client on a managed mobile device.
WiFi Options: Control data roaming costs by allowing an Internet connection only when a Wi-Fi spot is available.

Compatibility Chart

FEATURE	iOS	Android	BlackBerry	Windows
Collect phone number	•	•	•	
Alerting of Device Conditions	•	•	•	•
Hardware Assets	•	•	•	•
Software Assets	•	•	•	
Security Profiles	•	•		
Remote Lock, Reset Passcode and Wipe	•	•		
Current and Historical Device Location	•			•
Configure Email	•	•		
Configure WiFi	•			
Lost State	•	•	•	•
Configure Lost State Action	•	•		
Check-in Alert	•	•	•	•
SIM Tampering	•	•	•	
Root Tampering	•			
Jailbreak	•			



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