

Our proprietary *Client WebPortal* provides secure and immediate access to all of your network information. As your strategic business partner, we believe having 24 hour access to your information related to your technology could be critical to running your business effectively. Utilizing our Client WebPortal allows many questions to be answered immediately. Not only do we provide access to all of your network information including user names, passwords, computer inventory, and software inventory we also provide online access to procedures documents as well as our own knowledgebase - allowing our clients to utilize our knowledge and experience. In addition, our Client WebPortal provides your own Dashboard to see how your network is running - how many support issues, the state of your backups, and "critical events". This tool is a unique feature only provided to our clients.



*FPA Technology Services, Inc. has provided outsourced IT services to growing businesses since 1991. With FPA's "business first" approach, FPA prides itself on being a trusted technology advisor helping clients leverage technology to achieve their business objectives. FPA hires only the best and the brightest and with a variety of degrees and certifications. With FPA, it's about how we do what we do. It's about the value we provide to our clients. It's about removing the worry around IT. FPA effectively handles all of a company's technology needs, allowing our clients to focus on achieving their business objectives.*

**Business Before Technology™ - We Get IT!**

## Features

### IT Management

- Client Dashboard
- HelpDesk Support Issues
- Open Issues
- Backup Reviews
- Maintenance Expirations
- 3rd Party Contacts
- Invoice History

### Network Information

- Network Users and Passwords
- Network Computer Inventory
- Network Printer Inventory
- Network Software Inventory
- Remote Access Information
- Application Specific Passwords
- Network Diagrams
- Network Images

### Reporting

- Procedures Documents
- Network Performance Reports
- Technology Review Reports

